

Gerard Ferrante

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Self-motivated and collaborative professional with over 3 years experience in the financial technology sector. Proven track-record of product and project management excellence by connecting with team members at a personal level to drive NPS.

EDUCATION

Carnegie Mellon University, Pittsburgh, PA

*Bachelor of Science – Business Administration
Bachelor of Science – Decision Science*

Aug 2016 - July 2020

EXPERIENCE

FactSet Research Systems, NYC — Product Manager

May 2020 - June 2023

- Facilitated collaboration between client-facing consultants and backend engineers to successfully bring portfolio analytics tools to market.
- Managed and resolved a constant backlog of 750+ product development and enhancement requests across US and international time zones.
- Project lead for internal auditing tool streamlining hours-long backend work into single-click user interface.
- Managed full product lifecycle: user stories, engineering requirements, impact measurement, and success metrics for product releases.
- Established clear client expectations for high-impact stakeholders and provided client-friendly communication.
- Responsible for cross-team documentation for 20+ internal tools, created training curriculum for new and existing employees.

AlphaPoint, NYC — Account Management Intern

May 2019 - Sept 2019

- Creation of 'White Label' cryptocurrency exchange software
- Aided international clients across 6 continents with creating blockchain exchanges in a variety of political landscapes.
- Liaised 80+ customers through both software and product development teams, connecting with the entire AlphaPoint team.
- Created an internal communication platform (JIRA + Confluence), allowing effective recall and information sharing between employees.

CERTIFICATIONS

ICP-APO: Agile Product Ownership

Product Institute: Product Management Foundation

LinkedIn Learning: Project Management Simplified

SKILLS

Atlassian: Jira, Confluence, Tempo

Communication: Internal and External Stakeholders

Python, SQL, R
Programming Proficiency

Microsoft Office Suite

English: Fluent

Italian: Conversazione

Spanish: Intermedio

Chinese: 没有